

Achieve Process Consistency by Understanding and Fixing Sources Of Variation

A course
of at least
2-days duration



Let's Improve Consistency and Predictability !

This course is about understanding the behaviour of those key factors which determine how your processes perform.

For any result or "Effect", there might be a variety of "Causes" – but which Causes are the most important ones ?

Some Causes will have a big effect on performance, others might have a negligible impact.

In "Sources of Variation" we use rigorous techniques to identify and quantify Causes and Effects.

Our aim is process consistency and predictability; two key contributors to Customer Satisfaction

Our central technique is "Analysis Of Variance".

This technique can give astonishing insights into process performance !

This training can be customised to suit a range of requirements. Simply give us a call and we can devise the solution you need.

Participants should have access to a PC in the training room with Minitab and preferably also Excel pre-installed. If you don't have such a facility we can help you. The PC's do NOT have to be networked

We encourage students to bring their own data sets (if possible) which we can work on.

The price of this training does not include Minitab Software. A fully functional free 30 day trial is available from www.minitab.co.uk

Comprehensive course manuals are provided.

For more information please contact us.

Training & Consultancy

Our menu of training courses continues to grow. Some are listed below. If you can't find the one you are looking for we will create it for you. Give us a call !

- Lean & Six Sigma
- Problem Solving
- Project Management
- Change Management
- Business Case Creation
- Process Analysis and Improvement
- Measuring Performance within your organisation
- Extracting Information from Data
- Value Stream Mapping
- FMEA
- Mistake Proofing
- Fast Process Changeovers
- Customer Satisfaction
- Cost of Quality
- Minitab Training
- Statistical Process Control
- Design of Experiments
- Statistical Analysis
- Leadership
- Working in Teams
- Make Good Decisions
- Facilitation

Established in 2001, we have become leading providers of training and consultancy in the field of "Improvement"

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