

## Measures In Your Business

A 1-Day  
or 2-Day  
Module

### Decisive Management through Incisive Measures !

This training is all about Business Metrics.

It is targeted at Middle Managers and Team Leaders who are trying to establish the right measures for their department.

We cover :-

- Why measure ?
- Designing good measures
- The two key dimensions of measurement
- Alignment of measures
- Leading and lagging measures
- Great ways to establish and manage your metrics
- Various charting and display techniques
- From metric to action
- Measurement systems

This is an interactive session with lots of hands on exercises.

Comprehensive course manuals are provided.

For more information please contact us.

### Training & Consultancy

Our menu of training courses continues to grow. Some are listed below. If you can't find the one you are looking for we will create it for you. Give us a call !

- Lean & Six Sigma
- Problem Solving
- Project Management
- Change Management
- Business Case Creation
- Process Analysis and Improvement
- Measuring Performance within your organisation
- Extracting Information from Data
- Value Stream Mapping
- FMEA
- Mistake Proofing
- Fast Process Changeovers
- Customer Satisfaction
- Cost of Quality
- Minitab Training
- Statistical Process Control
- Design of Experiments
- Statistical Analysis
- Leadership
- Working in Teams
- Make Good Decisions
- Facilitation

*Established in 2001,  
we have become  
leading providers  
of training and  
consultancy in the  
field of  
"Improvement"*

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